THE MIRROR

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Alarm Detection Systems (ADS) of Aurora, Ill., was recognized for its second PDQ Award during ESX 2018. Pictured, left to right: Keith Baird of Honeywell; Ed Bonifas, Melissa Hodgetts and Ed Lubic of ADS, and Scott Goldfine of Security Sales & Integration magazine.

2018 CAA WINTER CONVENTION

The Fairmont – San Francisco – Nob Hill

- Networking
- Education
- Information for the Future

Plan on attending these great events: WEDNESDAY DECEMBER 5

-Welcome Reception, Tonga Room

THURSDAY DECEMBER 6

- -CAA BOARD MEETING
- -CAFAA GENERAL MEETING
- -CAA SPONSOR LUNCHEON
- -MORE THAN 10 WORKSHOPS
- -ASSOCIATE MEETING
- -EXHIBITOR HAPPY HOUR
- -GALA OPENING EXHIBITS & RECEPTION

FRIDAY DECEMBER 7

- -BUFFET BREAKFAST BUFFET AND EXHIBITS
- -CAA General Session
- -KEYNOTE ADDRESS:
- -LADIES LUNCHEON
- -BUFFET LUNCHEON AND EXHIBITS
- -EXECUTIVE SYMPOSIUM
- -CAA TRIBUTE DINNER & RECEPTION

Honoring Mark Sepulveda – USA Alarm Systems

SATURDAY DECEMBER 8

- -BREAKFAST BUFFET
- -INDUSTRY INCORRECT





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EX OFICIO

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THE MIRROR



PRESIDENT'S MESSAGE

Get Your House in Order!

After working this weekend painting a garage at our cabin, I'm reminded that I'm not getting any younger!

My shoulder is so sore I can hardly shave, my back is so tight I could barely put on my shoes. And as my wife can attest, I'm making "old man noises" with every move I make this morning. Yes, for sure, I'm getting older.

If we are lucky enough, this is what is supposed to happen.

However, I have a strategy for the next lake project; I'm going to make sure to invite the kids up.

This story is paralleled in my business as I am closing in on my 40th anniversary at work. What is my strategy for the future?

When is the time to retire? Do I sell my business or pass it down? As the facticity of life begins to catch me, am I clear on my exit from our business or shall I leave it to fate?

I am still designing, but have a few points that I am considering. If you are in a similar situation, or want to begin the planning process, I recommend that you start soon as some tactics take time to develop.

- 1. Know your numbers.
- 2. Set up a living trust.
- 3. Realize your body's capacity to act in daily situations.
- 4. Audit your customer base for missing or no contract accounts.
- 5. Understand your contractual commitments to vendors, suppliers, and your central station.
- Get help in knowing the tax burden of selling your company including C-Corp. vs. S-Corp. vs. individual fillings.
- Clean up your receivables.
- Get help, the best you can afford.
- Know what is next.
- 10. Build an identity of trust and value in everything you do.

These are but a few as I look to you to add to the list. Where is the Advil?

All the best, Chuck



CAA Winter Convention Dec. 5-8, 2018 - Fairmont Nob Hill

Mark Sepulveda has been selected as the 2018 CAA George A. Weinstock award recipient. He will be honored Friday night, Dec. 7 at a Tribute dinner at the Fairmont Hotel.

Call the CAA office for sponsorships for the Tribute event and for the CAA Winter convention.

800-437-7658



By Chuck Petrusha

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ASSOCIATES NEWS

SentryCon, **SENTRYNET**'s annual dealer conference held in Biloxi, MS, was held April 23-26th with more than 225 security industry professionals in attendance. The main focuses for this year's conference included how to deal with current challenges facing the security industry and how to increase business and Recurring Monthly Revenue (RMR). "This year, our theme was the Challenge of Change," says Julie Beach, VP of SentryNet. "During our several days together, we focused on education and networking to help our dealers gain the tools and knowledge needed to continue to stay competitive in the rapidly evolving security environment." During the event, dealers, vendors and employees raised over \$5,000 in donations to the National Firefighter Cancer Support Network (NFCSN). These funds go to assist firefighters who are battling

cancer contracted by their career. The NFCSN also provides valuable training and tools to firefighters to keep them safe from the contaminants that cause cancers. If you would like information on SentryCon, please contact Peggy Page at peggy.page@sbdinc.com. For more information on SentryNet, please call 800-932-3304, or visit www.sentrynet.com

COPS MONITORING announced the promotion of Kat Tallman to VP of Software Development. In her new role, Tallman will oversee

the COPS team of programmers for ongoing software development and will be responsible for project management to support internal and external customers. "We are very pleased to announce Kat's promotion," said COPS Monitoring's President & COO Jim McMullen. "Kat has

an impressive work ethic, and her innovative thinking and leadership will continue to enhance the direction of our software platforms and

service offerings." Tallman began her career with COPS in 2000 and she most recently managed the programming team for COPS exclusive Generations UL listed monitoring platform and MPower Dealer and Subscriber account management systems. Tallman is a previous winner of the COPS Chairman's Award for Excellence – the company's top award. For more information about COPS Monitoring, visit www.copsmonitoring.com.

SYSTEM SENSOR is excited to announce the next phase of our L-Series product line with the availability of dual strobe universal expanderplates. This new offering includes compatibility with the new L-Series notification appliances that launched in Q1 of 2017. Expander plates cut costs, speed installation, and improve aesthetics on emergency communication applications that require both fire and emergency warnings. They combine the functions of two to three devices on a single mounting plate and back box. L-Series universal expander plates provide dual strobe and speaker strobe functionality that's easy for a single person to wire and install. Simply mount the expander plate to a junction box, attach the notification appliance mounting plate, and connect the field wiring to the terminals.

Clint Choate has joined **SNAPAV** as the Market Director of the Security Channel. Clint's focus will



be to align Snap's unique value proposition that became



an initial disrupter in the CEDIA space by protecting dealer margin through direct sourcing and becoming mission critical to integrator and dealer operations to the security industry, and attracting security companies to purchase Snap's 14 networking, power, surveillance, cable, and audio/video brands and

multiple affiliated products. For more information, go to www.snapav.com .





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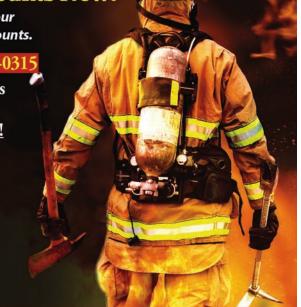
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LEGISLATIVE WATCH

PAC ALERT

\$30,000 GOAL **FOR 2018**

By Don Gilbert, Mike Robson, and Trent Smith

The Political Action Committee (PAC) is an important part of the CAA governmental relations program. In past years, CAA has raised more than \$30,000 in its PAC to contribute to business-minded legislators. We want to establish this funding level as a goal for 2018 and encourage CAA members to contribute what they can to reach this goal.

As a reminder, PACs allow citizens with a common interest to join together to participate in the political process. Members of an industry association or employees of a company have an interest in supporting candidates whose philosophy is conducive to creating an environment in which their business can succeed. By donating to the company or association's PAC fund, employees or members help ensure that legislators will be elected who are interested in and responsive to the concerns of the company or industry.

CAA PAC FUND CONTRIBUTIONS

The California Alarm Association has a very strong government relations program that works on the local, state and national level. In addition to the hundreds of hours of volunteer service from our members, we have a CAA PAC Fund which supports our interests in Sacramento.

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Funds can be corporate or personal, although they are not tax deductible.

IMPORTANT: Include your name, address, employer and occupation with each contribution.

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Where in the World Is THE MIRROR?

Are you travelling with THE MIRROR? Paris? London? Chicago?

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CAA President Chuck Petrusha, Devin Swanson and Richard Jimenez of IE Alarms with THE MIRROR at ESX in Nashville.



John Hopper of Uber with Roy Pollack of Comcast/Xfinity Home with THE MIRROR.



Tommie Van Fossen of Honeywell with his family & THE MIRROR in St. Martin.



Hopper of Uber with THE MIRROR.



Christine and Jon Sargent with Diane and John Hopper of Uber with THE MIRROR.



SVAA SGt at Arms, Joe Bowman, was in Napa enjoying the day with the NFD.



Mike Miller of Moon Security and John Hopper of Uber with THE MIRROR at ESX in Nashville.



John Hopper of Uber with Woodie Andrawos of NMC with THE MIRROR at ESX in Nashville.

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AFAA Training Seminars

AFAA continues to expand our benefits to members and provide continuing training opportunities designed to enhance your skills. Through our regional delivery program, AFAA is committed to providing training regionally in various part of the US and beyond. Please check the AFAA training calendar (www.afaa.org) for a seminar near you. If you would like to host or sponsor specific training in your area or at your facility, please contact us directly at training@afaa.org.



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INLAND EMPIRE ALARM ASSOCIATION

Jon McNamara, President

IEAA is a professional association of alarm companies and leading industry specialists, focusing on bringing together the best resources possible for the mutual benefit of all members and associates. It is our goal to bring knowledgeable people together as a resource to better protect your business and your customers' safety. Please make time to come out and be a part of what I believe is the future of the alarm industry in California. Professional, Beneficial, Informational.

If you would like to attend a meeting or if you have a desire to get involved, then please join us or call 800-559-9060.

IEAA Membership

If you would like to become a member or have any suggestions on ways to increase our membership, please us a call at 800-559-9060.



ORANGE COUNTY ALARM ASSOCIATION

P.O. Box 2149, Newport Beach, CA 92659 800-339-1420 www.alarmassociation.org

Jason Keyz, President

CITY OF IRVINE PERMITS

The City of Irvine requires all alarm users to register their systems with a no fee permit. Alarm users may obtain an alarm permit application at the Irvine Police department website at www.irvinepd. org. The City also offers quarterly Alarm Awareness Classes to help defray the cost of false alarm fines.

For more information about OCAA activities, contact the OCAA office at 800-339-1420 or email OCAlarmAssoc@aol.com. Visit our new website at www.alarmassociation.org for meeting information and registration forms, training opportunities, members list and a whole lot more.



Mike Tarin, President

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Showing the \$500.00 check from ADI are Tatiana Abramek of OCAA & NMC, Rich Buchanan, Eric Camerino and Mike Ruiz of ADI.

Rich Buchanan of ADI generously supports the Alarm Association.

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Mark Simpson, President



GREATER VALLEY ALARM ASSOCIATION

Joe Castro, President

Our meetings are held at Custom Electronic Supply, 1324 Dupont Court, Manteca 95336 and they start at 11:30 a.m. GVAA meetings are held on the second Thursday of every third month (once a quarter) at the above location. Please contact Joe Castro at 209-384-3305 or by email at josephc@alarmwatch.com for more information.



GOLDEN GATE **ALARM ASSOCIATION**

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For further information, contact the CAA at info@caaonline.org or call 800-437-7658.

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SAN DIEGO **SECURITY ASSOCIATION**

Chris Kwast, President

City of San Diego Permit Process

The San Diego Security Association and SIAC have been working cooperatively with the City of San Diego to assist with their fire alarm program, and now their burglar alarm program. The police are requesting alarm companies to submit their active burglar, panic and holdup alarm customer lists to the San Diego Police Department. The preferred method is to send your excel customer list electronically by email to Hilda Gonzalez-Reed at hgonzalezreed@pd.sandiego.gov. If you have any questions, please contact Hilda Gonzalez Reed at hgonzalezreed@pd.sandiego.gov or 619-531-2247.

Visit our website: www.sandiegosecurityassociation.org



Ben Martinez, President

SVAA Information

If you are not on our e-mail list, please contact Ben Martinez at (510) 750-0252 or bmartinez@gcsmonitoring.com. It is so important to get involved with your local associations now more than ever and to keep up to date on all the new information.

Greater Los Angeles Security Alarm Association

David Michel, President

Our annual GLASAA Golf Classic will be held on October 18, 2018. Please update your calendars!

New members are always welcome at GLASAA. Every local company in our industry should attend our meetings. We always have great people and informative topics. This is a fantastic opportunity to network with your peers and industry experts and to discuss what's going on in the business.

Please feel free to email me at dmichel@valleyalarm.com.

Dave Michel

GLASAA President

GLASAA Meetings and Events

♦ October 18...... GLASAA Golf Tournament

Please visit our website at www.glasaa.org.



REDWOOD **ALARM ASSOCIATION**

Sean Cooke, President

Thanks for a Great Summer Member Meeting!

The Redwood Alarm Associations hosted its fall meeting on Wed., July 18 in Santa Rosa. Thanks to everyone who attended! It was a great meeting.

Our next meeting will be announced here in THE MIRROR. Stay

For questions about the association please contact Sean Cooke at scooke@allguard-systems.com or 800-255-4273.



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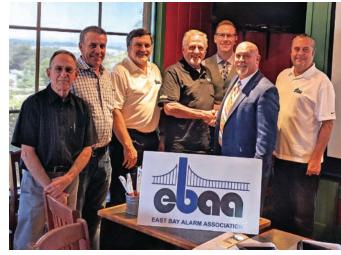
Mike Salk, President

EBAA Meetings

Our General Meetings are held at Trader Vic's in Emeryville. The meetings start at 11:30 a.m. RSVP to 800-437-7658, Ext. 3 or info@caaonline.org.

Richmond Ordinance

Alarm users are required to have an alarm permit, and failure to obtain one will result in a \$250 fine to BOTH THE ALARM / MONITORING COM-PANY AND ALARM USER. Permits can be obtained now by the alarm user or alarm company online here: www.crywolfservices.com/richmondca/. Click on "new Users" for the permit application. The permit fee is \$30 for a two-year alarm permit. Renewals will be the same fee and term. A list of your newly installed, and newly cancelled alarm customers must be submitted on a monthly basis to richmondca@publicsafetycorp.com.



EBAA Board Members with Special Guest Speaker Kirk MacDowell at the EBAA General Meeting.





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Call the CAA office to register 800-437-7658



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PUBLIC SAFETY AGENCY MEMBERS: Multnomah County Sheriff's Office Oregon City Police Portland Police Alarms Administration Tigard Police Dept. Alarm Unit Washington County Sheriff's Office Clackamas County Sheriff's Office

Oregon Burglar & Fire Alarm Association would like to invite you to our next General Meeting:

Tuesday, August 28, 2018

11:30 – 1:00 p.m.

NECA-IBEW Electrical Training Center

16021 NE Airport Way

Portland, OR 97230

OBFAA Membership

Please contact us if you would like to be a member of the OBFAA. Being part of the OBFAA has many benefits such as the latest news dealing with the alarm industry in the Pacific Northwest, OBFAA represents You and Your opinion to consumers, lawmakers and the public at large. The bigger the organization, the louder its voice.

TEXAS BURGLAR & FIRE ALARM ASSOCIATION

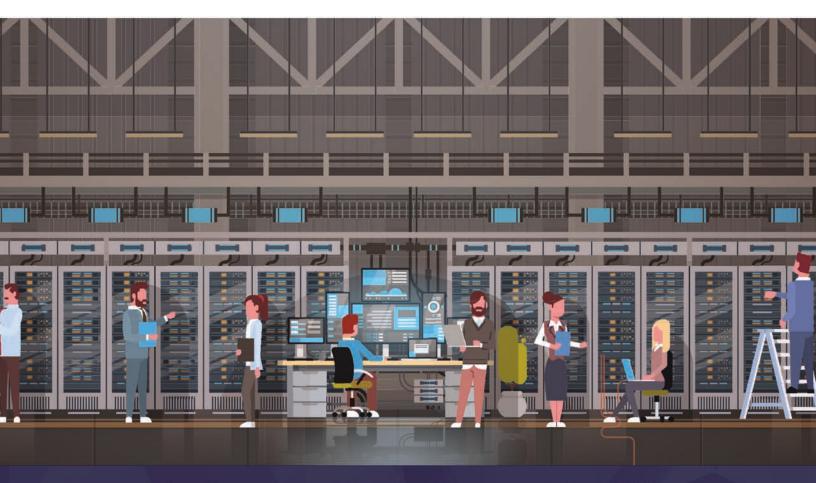


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Thank you to our guest speaker for our July NSA Member Meeting Ron Davis. With his finger on the pulse of the industry and many years in the industry, Ron gave a great presentation. Also, thanks to our vendor Spotlight: Andrew Speropoulos of Security Partners.

Don't forget to RSVP for the Annual NSA Scholarship Fundraiser Poker Party on October 19. We'll be at Las Vegas Country Club for dinner, networking, raffles and a fun game of poker to raise money for our scholarship for kids of first responders. Sponsorships available! admin@nevadasecurityassociation.org 702-551-4672.

2018 NSA Calendar:

August 8NSA Board of Directors Meeting	Las Vegas
September 12NSA Board of Directors Meeting	Las Vegas
September 12NSA Membership Meeting	Las Vegas
October 10NSA Board of Directors Meeting	Call-in
October 12 NSA Youth Scholarship Fundraiser	Las Vegas
November 14 NSA Board of Directors Meeting	Las Vegas
November 14 NSA Membership Meeting	Las Vegas
December 12NSA Board of Directors Meeting	Las Vegas

The NSA will hold elections for Board of Directors at the September 12 member meeting. Here's your chance to make a difference in our industry! If you are interested in joining the board, contact Jeanne for more information.

NTS On-line Training is now accessible through the TRAINING TAB on the NSA website.

Join us and see what the power of our association can do. Membership applications available for download from our website www.nevadasecurityassociation.org

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ADI Denver branch manager Steve Burman (bow-tie) presents CBFAA board members with a donation during the ADI Expo in Denver in July. CBFAA board left to right: Treasurer John Wrzesinski of Safe Systems, VP Mary Jo Lakhal of A-1 Security, President Sofia Aguilar of A-1 Security.

ARIZONA ALARM ASSOCIATION



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Steve Keefer

Security Industry Alarm Coalition (SIAC) 775-813-0525 steve@siacinc.org

July saw the CBFAA at the ADI-Expo in Denver and SES in Colorado Springs talking to companies about the work of the CBFAA. If you missed us and would like more information, do not hesitate to contact us.

Join us for our next meeting:

DATE: September 12, 2018

TIME: Noon

LOCATION: Hacienda Restaurant, 4100 E. Mexico Ave, Denver, CO 80222

GUEST SPEAKER: Colorado Marijuana Enforcement Division

VENDOR SPONSOR:

simPro Software Group

RSVP: Jeanne@cbfaa. org or call 303-805-0885 by September 10.



New to CBFAA? Add your name to our email list to get meeting notifications and our newsletter. Join us for our next meeting. Once you see the benefits of membership, you'll want to add your voice to ours. Info and membership applications available on our website www.cbfaa.org.

CBFAA SCHEDULE

August 8CBFAA Board of Directors Meeting	Denver, CO
September 12CBFAA Board of Directors Meeting	
September 12CBFAA Membership Meeting	
October 10CBFAA Board of Directors Meeting	
November 14 CBFAA Board of Directors Meeting	Denver, CO
December 6CBFAA Holiday Party	Denver, CO



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ESA Member Buying Program

The ESA Member Buying Program, designed to save you and your company significant amounts of time and money, now offers collective buying power through our Buying Group Alliance, made up of more than 250,000 businesses. ESA members are seeing immediate value and reporting an average of 20% savings. "We are thrilled to deliver another valuable member benefit to ESA member companies and their employees. Members taking advantage of this program may be able to pay for their ESA membership many times over by saving significant money on products and services they already buy," said Knox. Electronic Security Association members can register for the ESA Member Savings Program by going to www.esaweb.org.

Security America Risk Retention Group

Security America Risk Retention Group (SARRG) is an insurance company developed by the ESA and administered through Marsh Insurance. Security America RRG was formed in 2003 to provide affordable and stable insurance coverage exclusively to ESA member companies. Security America RRG offers general liability including errors & omissions insurance specifically tailored to meet the needs of electronic life safety. security, and systems professionals throughout the country. Domiciled in Vermont, Security America RRG is registered in all 50 U.S. states. For information visit www.securityamericarrg.com, call 866-315-3838 or e-mail info@securityamericarrg.com.

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Certification – Fire/Life Safety Technician - Renewal

For Fire/Life Safety Technicians with 4,000 hours of work experience, the state law requires them to be certified by passing the state exam. The renewal application is posted at www.dir.ca.gov/das and the state does not send out reminders. For information on the Electrician Certification Program visit www.dir.ca.gov/das and follow the links.

The WBFAA UATC has certification prep material available to member companies of the WBFAA UATC. If you are a member and would like the material, please contact the WBFAA UATC at 800-809-0280 or email info@wbfaa.net.

CSLB Enforces Zero Tolerance

The Contractors State License Board (CSLB) is legally required to open an investigation and initiate disciplinary action against the contractor (which may include license suspension or revocation) within 60 days of receipt of a referral or complaint from the Department of Industrial Relations' Division of Apprenticeship Standards (DAS). Labor Code Section 3099.2 stipulates that anyone who



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performs work as an electrician for C-10 Electrical contractors shall hold an electrical certification card issued by DAS; DAS is required by Labor Code Section 3099.2 to report violations to CSLB. Learn more about electrician certification by visiting the Division of Apprenticeship Standards website. www.dir.ca.gov/DAS/ElectricalTrade

WBFAA UATC Offers Online Continuing Education

The WBFAA UATC is offering an online continuing education program for electronic security systems technicians with nearly 100 hours of course offerings. Registered technicians with member companies will have access to 18 hours of online courses annually at no fee. In addition, registered technicians will have access to courses offered in physical classrooms and can submit third-party training for certification for renewal of the state Fire/ Life Safety Certification card. For more information, visit www.wbfaa.net or www.wbfaatraining.net.

WBFAA UATC Invites Membership

Assented member companies register all fire alarm technicians in the program and pay a monthly fee of \$25 per technician. The apprentice program and course, prep material for certification and continuing education courses are provided at no additional fee. In addition, member companies who contribute to public works training trust funds to the WBFAA receive a \$.15 per hour credit for registered technicians. For complete information, visit www.wbfaa.net or call the WBFAA UATC at 800-809-0280.









WESTERN STATES SECURITY ALLIANCE

CALENDAR 2018

Send your events to CAA Mirror: info@caaonline.org

AUGUST	
1SVAA General Meeting	
6MCAA General Meeting	Fresno
15RAA General Meeting	Santa Rosa
28 Oregon BFAA Meeting	Portland
23SAAA Industry Trends	Sacramento
SEPTEMBER	
9SDSA General Meeting	San Diego
11EBAA General Meeting	Emeryville
12NSA Membership Meeting	Las Vegas
12CBFAA Membership Meeting	Denver, CO
20IEAA General Meeting	Riverside
26GGAA General Meeting	San Francisco
OCTOBER	
11GVAA General Meeting	
19NSA Scholarship Fundraiser	Las Vegas
13-17TMA Annual Meeting	Palm Beach, FL
18GLASAA Golf Tournament	Los Angeles
25SAAA Fire Forum	Sacramento
NOVEMBER	
7SVAA General Meeting	San Jose
8IEAA Holiday Teen Charity	Riverside
13EBAA General Meeting	Emeryville
14NSA Membership Meeting	Las Vegas
DECEMBER	
5-8CAA Winter Convention	Fairmont San Francisco
13SAAA Holiday Party	Sacramento
6CBFAA Holiday Party	
12NSA Board of Directors Meeting	
12SDSA Holiday Bash	

2018 TRAINING CALENDAR

2010 III III (II (G CHEEL ELIII		
August 30	September 20	October 25
ANIXTER TRAIN-	ANIXTER TRAIN-	ANIXTER TRAIN-
ING/EXPO/GOLF	ING/EXPO/GOLF	ING/EXPO/GOLF
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2018.	December 5 – December 8	Fairmont San Francisco ┪
2019	May 15 – May 18	Hilton Palm Springs
2019	December 4 – December 7	Fairmont San Francisco
2020	May 13 – May 16	Hilton Palm Springs
2020	December 2 – December 5	Fairmont San Francisco
2021	May 12 – May 15	Hilton Palm Springs
2021	December 1 – December 4	Fairmont San Francisco

ASIS 2018

Sept. 23-27, 2018 Las Vegas, NV

ISC East

Nov. 14-15, 2018 New York, NY



ESA Rising Leaders Forum

January 27-29, 2019 Austin, TX



ESA Leadership Summit

January 29-31, 2019 Austin TX



ISC West

April 10-12, 2019 Las Vegas, NV



ESX

June 2-6, 2019 Indianapolis, IN



Email your training and education calendar to info@CAAonline.org

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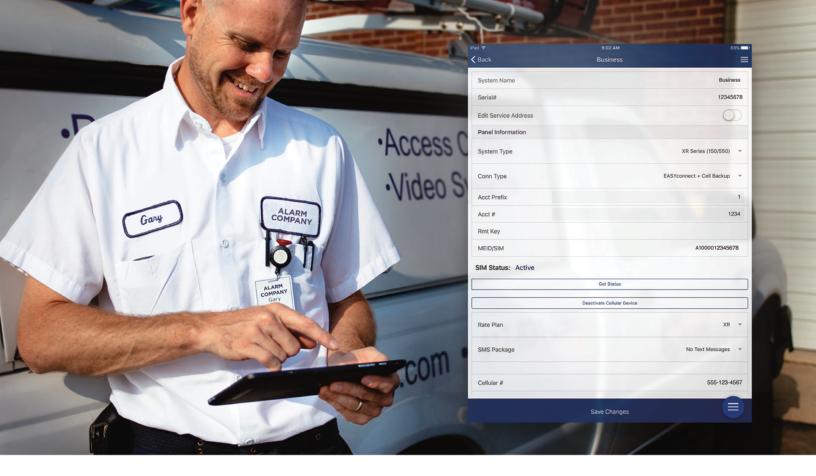


CONTACT THE CAA

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Jerry Lenander, Executive Director director@caaonline.org

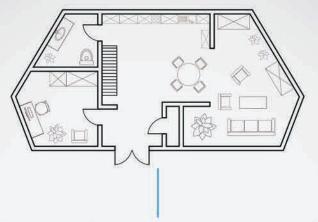


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